

MOVISTAR ARENA SECURITY POLICIES

The Movistar Arena in Bogotá is a multipurpose space, designed for events with various capacities and formats. At Movistar Arena we are respectful of all National and District regulations.

Our commitment is to comply with the measures according to the national police code, for the different eventualities that may present during the agglomeration and additionally we promise to implement others that are necessary according to the risk modifiers that may arise due to the characteristics of the activity.

We take the safety of all our visitors very seriously. If you come to the arena, make sure you arrive in time to go through our security checks.

Our security and logistics team are at your disposal. Cooperate fully with all safety checks and support our team members as they carry out their work which is very important in keeping us all safe and sound.

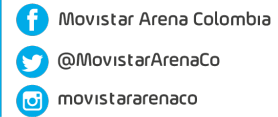
We request to take into account the following recommendations:

- The sale of alcoholic beverages is prohibited for minors.
- Seniors are free to buy alcoholic beverages, but CDE and Venues Snacks officials must control the sale and consumption of liquor, in order to protect users and visitors to the Arena and the environment of the shows.
- The Movistar Arena and its facilities are smoke-free spaces.
- The chairs are for sitting, please use them only for this purpose.
- Guardrails are for your safety, please do not lie on them.
- People who present with alcohol poisoning or any inappropriate, violent or disrespectful behavior may be removed from the Movistar Arena
- In the events in which minors are allowed to enter, alcohol-free zones are established, which are notified to the Ticket Office so that it offers the public the possibility of purchasing ticket office in one or another sector to enjoy the show. CDE and its dealers will inform consumers (of legal age) the conditions of their consumption and will have announcers that fully identify these areas
- Please refrain from consuming psychoactive substances, this can be determined as a behavior that puts at risk the life and integrity of people in this type of agglomerations.

- The entry of firearms or sharp elements into the facilities is not allowed, this is risky behavior for the life and integrity of people and the proper conduct of the activity.
- The Movistar Arena reserves the right of admission and permanence of the spectators. Those who present behaviors that threaten the safety, coexistence and tranquility of the general public will be removed from the Arena
- The carrying and consumption of alcoholic beverages is prohibited during the entrance, exit or evacuation of the Arena to attend each event. Logistics is obliged to confiscate the bottles and glasses that people have during these activities
- All the people attending the Movistar Arena are being recorded and monitored. This information will be treated as indicated by current regulations and can be used as proof of the behavior of the attendees.
- We have at your disposal a lost and found place where all the items in custody arrive, you can communicate via email to the following address: seguridad@cde.co.com
- The entry of pets is prohibited to the Movistar Arena.
- The entry of professional video or photography cameras is prohibited.
- Please take care of your personal belongings, the Movistar Arena is not responsible for losses.
- We recommend not bringing suitcases to events. Try to bring only personal items such as handbags that do not bother other attendees.

Please note the following for the registration that we will make before entering each event:

- Finish any food and drinks before entering the arena, as it is not allowed to enter any product.
- Go to the entry that appears on your ticket.
- Take your phone and any large metal objects out of your pockets at check-in
- You do not need to remove your belts or shoes.
- Enjoy the show.



What else do we do for your safety?

We have many strategies. Some that you can see and some that cannot be seen. We monitor the entire site every day and our staff are trained to ensure that all attendees have a safe experience. We work closely with the Metropolitan Police and District entities to ensure that our procedures are generally up-to-date and follow best practices.